



BatchMaster Web – Amazon Integration User Guide

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About the Manual

Purpose of the Manual

This user guide provides instructions for using BatchMaster Enterprise. The scope of the document is limited to training users on how various BatchMaster modules are inter-related, the purpose of various BatchMaster screens, and the procedural steps to maintain them. The training objective is to help the user get hands-on experience of how BatchMaster Enterprise functions.

This document aids as a hand-out during training and as an introduction to other manuals. It is not as descriptive as other accompanying manuals, but it is packed with necessary and important information that is required for someone to use BatchMaster Enterprise as a new user.

We designed the user guide based on experience obtained from numerous training sessions. This document aims to strengthen user knowledge on the functioning of BatchMaster Enterprise.




Target Audience

This document is intended for a vast group of people which may include Trainers, VARs, Customers, and even BatchMaster employees who are undergoing BatchMaster training. We hope it will be of immense use as a conceptual guide for Trainers, as a resource material for VARs and customers, and as a reference guide for existing BatchMaster Users and employees.

Organization

The user guide is organized module-wise to reduce bulkiness and enhance usability. Each module contains an overview of the module, concepts you must know before you begin using the module, an overview or purpose of the screen, how to maintain data in the screen, Key Points, and FAQs. Examples have been included to help you understand the logic better and maintain data quickly.

Symbols & Conventions

Symbol	Description
	Note
	Mandatory setting
	Tips

Convention	Description
Italicized (Sales Order Entry)	Module name, screen name & components
" " ("BatchMaster Web Accounting Guide")	Reference document

Abbreviation	Description
API	Application Program Interface



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1 Overview

The BatchMaster Web – Amazon Seller Central Integration is a robust solution that connects your BatchMaster Web system with your Amazon Seller Central account. It automates the exchange of data between internal systems and the Amazon marketplace, enhancing operational efficiency and data accuracy across sales, inventory, and finance processes.

This guide covers all essential aspects of the integration, configuration, and usage across both the platforms. It outlines key configuration elements such as Amazon Seller Central account credentials, AWS authentication details, marketplace identifiers, and various system defaults that define how data and transactions are managed for integration.

By enabling integration, businesses can achieve real-time synchronization of sales orders and customer information. The result is improved operational control, reduced manual effort, and a stronger e-commerce presence on Amazon. This guide serves as an essential resource for users seeking to maximize the value of their BatchMaster Web and Amazon connectivity.

2 What Is This Document All About?

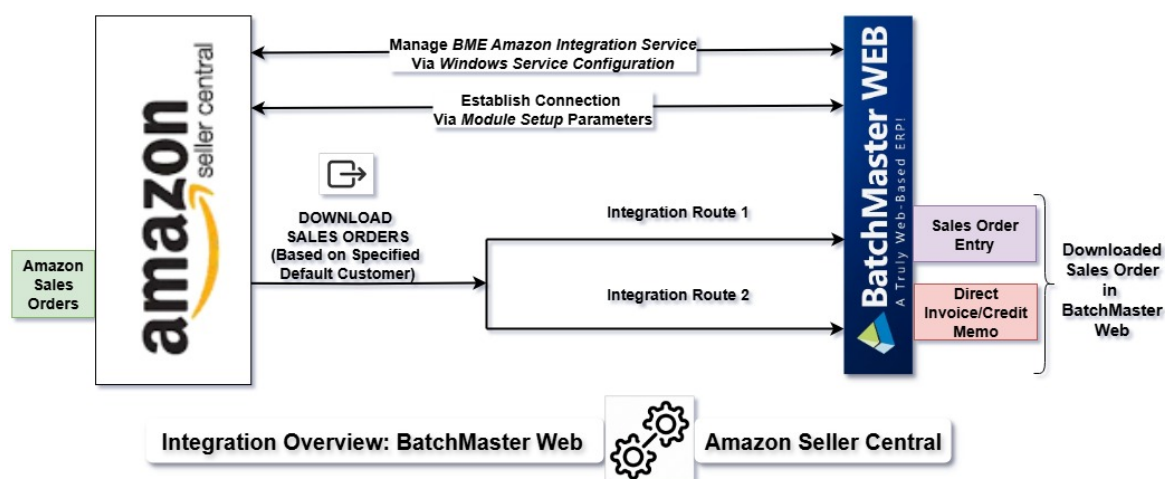
This document provides a comprehensive reference for configuring, managing, and maintaining a seamless integration between BatchMaster Web and Amazon's seller central. It is designed to guide users through every critical setup component required to activate the integration to perform streamlined e-commerce operations.

2.1 What Is Integration?

Integration is the procedure of linking and syncing ERP system with added business applications to create a simplified experience for catching, tracing, and examining real-time data to and from ERP-business applications. The process of creating orders is strategic from the point of view of sales and can involve checkpoints. The purpose of the BatchMaster Web-Amazon Integration User Guide is to build an understanding of concepts and establish guidelines for the use of those checkpoints.

2.2 How Does The Information Flow?

In BatchMaster Web, after specifying valid connection parameters at the *Module Setup* screen under the *Amazon Integration* section, the system establish the connection between BatchMaster Web-Amazon Seller Central.



In BatchMaster Web, you can download the Sales Order(s) from Amazon Seller Central to the *Sales Order Entry* or *Direct Invoice/Credit Memo* records based on the option as specified at the *Integration Route* field on the *Module Setup* screen.

- **Integration Route 1:** If you specify the *Integration Route* as *Sales Order*, the system auto downloads the Amazon Seller Central Sales Orders to the BatchMaster Web *Sales Order Entry* record.
- **Integration Route 2:** If you specify the *Integration Route* as *Direct Invoice*, the system auto downloads the Amazon Seller Central Sales Orders to the BatchMaster Web *Direct Invoice/Credit Memo* record.



The system downloads all those sales order record(s) that are associated with the customer as specified at the *Default Customer* field. (Available on the *Module Setup* screen under *Amazon Integration* section *Common Setup* option). This is for ensuring consistency in sales records.

3 Windows Service Configuration

Use the *Windows Service Configuration* screen to locate and set the *BME Amazon Integration* service as active. Moreover, here you can specify the suitable runtime frequency (e.g., daily, hourly, or custom intervals) for the service to regulate how often the *BME Amazon Integration* service should execute for the selected Company ID. This active *BME Amazon Integration* service ensures automated and timely communication between the BatchMaster Web and Amazon Seller Central.

Go To: Admin → System Setup → Windows Service Configuration.



Windows Service Configuration

Company ID: BMEAHMZ Company Name: BMEAHMZ

Drag a column header and drop it here to group by that column

Active	Service Name	Occurs Every	On nth Day	Schedule Time	Last Run Date & Time	Parameter	Rec User ID
<input type="checkbox"/>	Run Update Us Tax Utility			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Run QB Invoice Balance Upd			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Run Insert US Tax Utility			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Delete Estimate from QB			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Online Import Currency Ex Ra			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Lims Integration			00:00:00		{\"JSON\": {\"Details\": {\"	
<input checked="" type="checkbox"/>	BME Amazon Integration	1 Minute		00:00:00	25/06/25, 17:49:59	{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	SPS Commerce Integration			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	BillCom Integration	5 Minutes		00:00:00	28/04/25, 12:31:47	{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Reconcile Lot Commitment			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Reconcile Purchase Contract			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Update Revision Number for I			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Cancel Purchase Orders			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Cancel Sales Orders			00:00:00		{\"JSON\": {\"Details\": {\"	
<input type="checkbox"/>	Reconcile Production Commit			00:00:00		{\"JSON\": {\"Details\": {\"	

Save Close

3.1 Windows Service Configuration Screen

1. Open the *Windows Service Configuration* screen from the BatchMaster Web Administration Module.
2. Select the concerned BatchMaster Web Company using the lookup next to the *Company ID* field.
3. Once selected, the system populates grid fields with the services and its details.
4. Mark the *Active* checkbox for the *BME Amazon Integration* service.
5. Select one of the duration for which you want the system to auto-run the selected *BME Amazon Integration* service. The available option in the *Occurs Every* dropdown are:
 - 1 Minute
 - 5 Minutes
 - 1 Hour
 - 5 Hours
 - Day
 - Week
 - Month
 - Quarter



- Year

6. Click the *Save* button to save the settings.

4 BatchMaster Web - Module Setup Screen

To integrate BatchMaster Web with Amazon, you need to maintain various defaults on the *Common Setup* option under the *Amazon Integration* section.

GoTo: Configuration → Module Setup → Common Setup.

Parameter Description	Default Value	Help
Amazon Implementation	Yes	?
Seller Account Client Id	amzn1.application-oa2-client.fda0e63099d3420e9a1504ea54c516db	?
Seller Account Client Secret	amzn1.aa2-cs.v1.b4260ef1436f87e808c93c1c677f1964755fda7e220d4	?
Seller Account Refresh Token	AtzrJwEBPiddZB59sSnrFKCEUoUbnNeLxrnVjqCdUDODzmY5qj7_M2	?
Seller Account Seller Id	A14TYNBTZUJ6C	?
AWS Account Access Key ID	AKIAQXPZDHOSSISEFOV	?
AWS Account Secret Access Key	YGyUuUuLALAUxGmxxJHY4YjWwU/zDyDtxeXRsoZV/P	?
AWS Account Role ARN	arn:aws:iam::050451397563:role/Admin	?
Market Place Id	A21TJRUN4KGV	?
Integration Route	Direct Invoice	?
Default Freight Account	USACALSANQAOTHERINCOM	?
Default Location	CHG	?
Default SO Series	SO	?
Default DI Series	ND	?
Default CN Series	RD	?
Default User	kc	?
Default User Password	*****	?
BME Service URL	http://172.16.12.176/BmiWeb/	?
Amazon End Point	https://sellingpartnerapi-eu.amazon.com	?
Last Used Number	15	?
Default Customer Class	CC1	?
Default Customer	SERI LTD	?

Activate Windows
Go to Settings to activate Windows.

Save Close

Amazon Integration:

Amazon Implementation: Activates or deactivates the Amazon integration functionalities within the system.

Seller Account Client ID: A unique identifier assigned to your connected Amazon Seller account.

Seller Account Client Secret: A confidential key used in conjunction with the Client ID to authenticate your Amazon Seller account.

Seller Account Refresh Token: A token that allows the system to renew access permissions for your Amazon Seller account without requiring re-authentication.



Seller Account Seller ID: Your unique Amazon Seller ID, which identifies your specific seller account.

AWS Account Access Key ID: The access key ID used to securely authenticate and access Amazon Web Services (AWS) resources.

AWS Account Secret Access Key: The secret access key, used in combination with the AWS Account Access Key ID for secure authentication to AWS services.

AWS Account Role ARN: The Amazon Resource Name (ARN) that defines the specific role assumed for secure cross-account access within AWS.

Marketplace ID: The unique identifier for the specific Amazon marketplace (e.g., India, United States) with which the integration will interact.

Integration Route: Specifies the designated workflow path for integrated transactions, for example, *Sales Order* or *Direct Invoice*.

- If you specify the *Integration Route* as *Sales Order*, the system auto downloads the Amazon Seller Central Sales Orders to the *Sales Order Entry* records.
- If you specify the *Integration Route* as *Direct Invoice*, the system auto downloads the Amazon Seller Central Sales Orders to the *Direct Invoice/Credit Memo* records.

Default Freight Account: The default accounting ledger or account used for recording freight-related expenses or revenues.

Default Location: The default inventory or business location automatically assigned to transactions or stock movements.

Default SO Series: The default numbering series applied to newly generated Sales Orders.

Default DI Series: The default numbering series designated for the creation of Direct Invoice documents.

Default CN Series: The default numbering series assigned when issuing Credit Notes.

Default User: The system's default user account under which all automated integration actions are performed.

Default User Password: The password for the specified default integration user account.



BME Service URL: The web address (URL) of the BME service's application programming interface (API) endpoint.

Amazon Endpoint: The specific Amazon API endpoint URL used for sending and receiving data during the integration process.

Last Used Number: The last document number that was successfully used or referenced during an integration process.

Default Customer Class: The predefined classification or category assigned to default customers within the system.

Default Customer: The designated customer for which all the *Sales Orders /Direct Invoices* imported from Amazon Seller Central to the BatchMaster Web for maintaining consistency in sales records.

5 Items Mapping Between BatchMaster Web & Amazon

The mapping of inventory items between BatchMaster Web and Amazon Seller Central initiate by maintaining the *UPC Code* (Universal Product Code) at the *Item Master* screen of BatchMaster Web.

For a successful item integration, the *ASIN Code* i.e., Amazon Standard Identification Number on the Amazon Seller Central must exactly match with the *UPC Code* as specified on the *UPC Code* field of the *Item Master* screen. This is to ensure proper mapping and item identification across both the platforms.

Say for example, in BatchMaster Web, the *UPC Code* for an item is maintained at the *Item Master* screen is *B0FDW2KQH8*.



Item Master

Item Key * TOM2

Description tom2

UPC Code B0FDW2KQH8

Item Master | Stocking Description | Serial Lot | Material | Location

Item Type * RM

Item Sub Type IM

Price Group PREMI

Product Key

Commodity Key

ABC Key

Order Method M-MRP

Physical Count Days 0.00000

Purchasable

Specification Template

NFPA Code[1 to 4]

Apply Quality Control To

Tax Code

Item Type Description Raw Material

Item Sub Type Description Inhouse Manufacturing

Price Group Description PREMIUM BP

Product Description

Commodity Description

ABC Key Description

ECCN Code

Manufacturer Code

Saleable

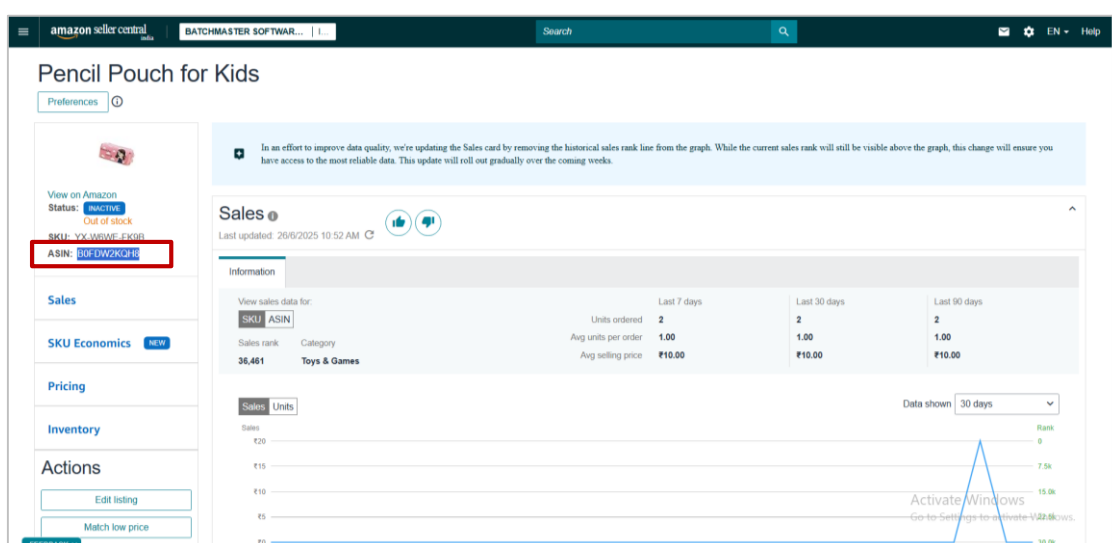
Specification Template

Use In Supplement Fact

Activate Windows
Go to Settings to activate Windows.

New Copy Save Delete Search Close

On Amazon Seller Central, the corresponding ASIN is B0FDW2KQH8.



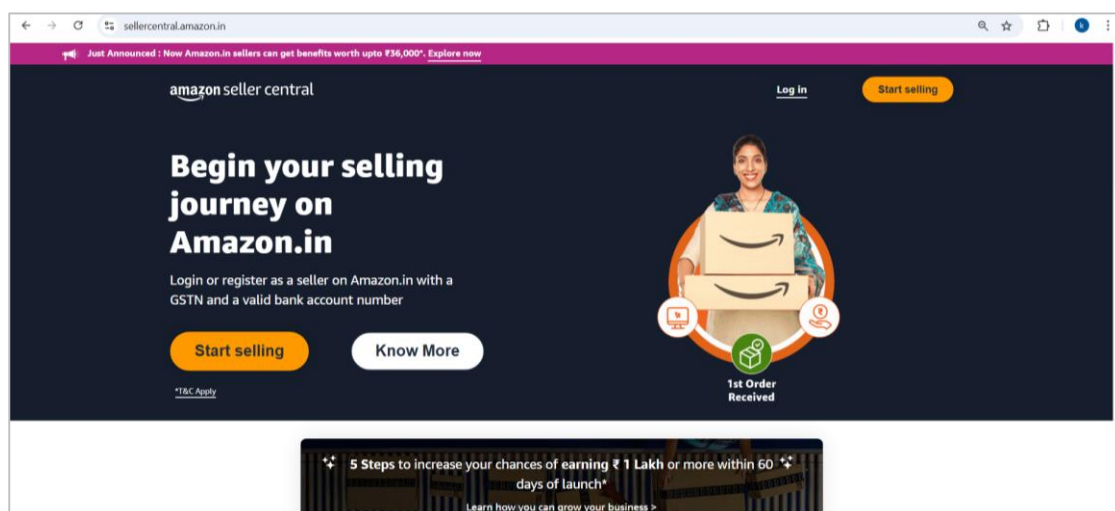
Since both the codes match, the item is correctly mapped for seamless integration.



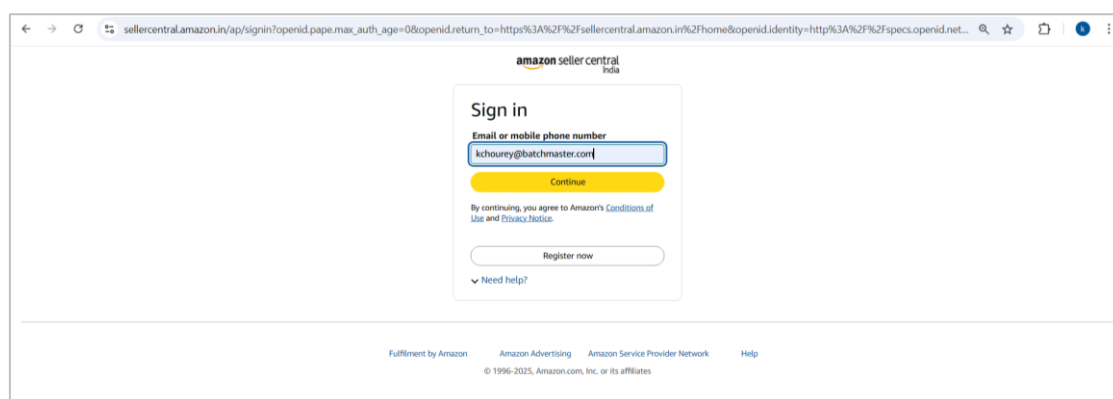
Note that the *UPC Code* as specified at the *Item Master* screen of the BatchMaster Web must exactly match with the *ASIN* code on Amazon Seller Central. This is to prevent discrepancies during the item synchronization process across both the platforms.

6 View Downloaded Orders in BatchMaster Web

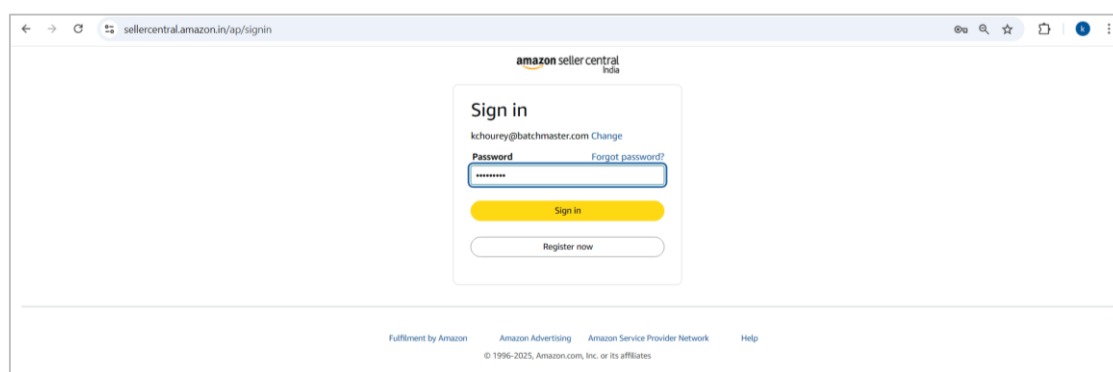
1. To open the Amazon Seller Central portal, navigate to the link: sellercentral.amazon.in



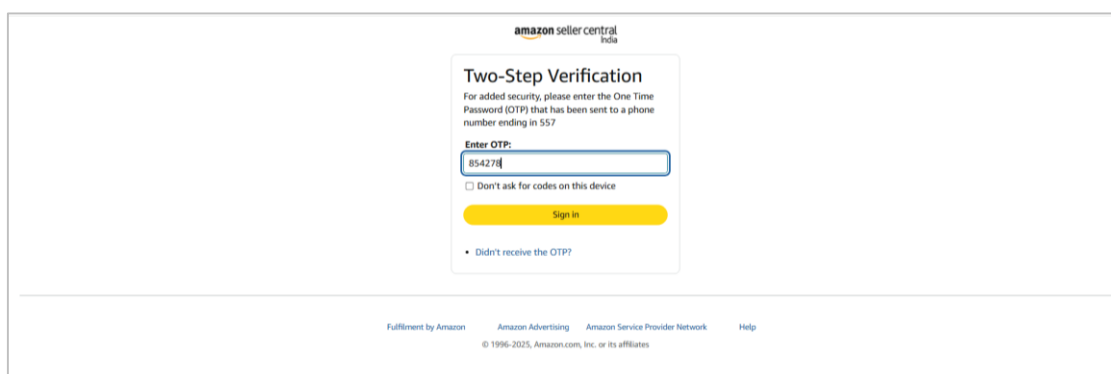
2. Click the *Log in* option and proceed with the Amazon Seller Central Login credentials.
3. Enter the registered *Email or mobile phone number*.



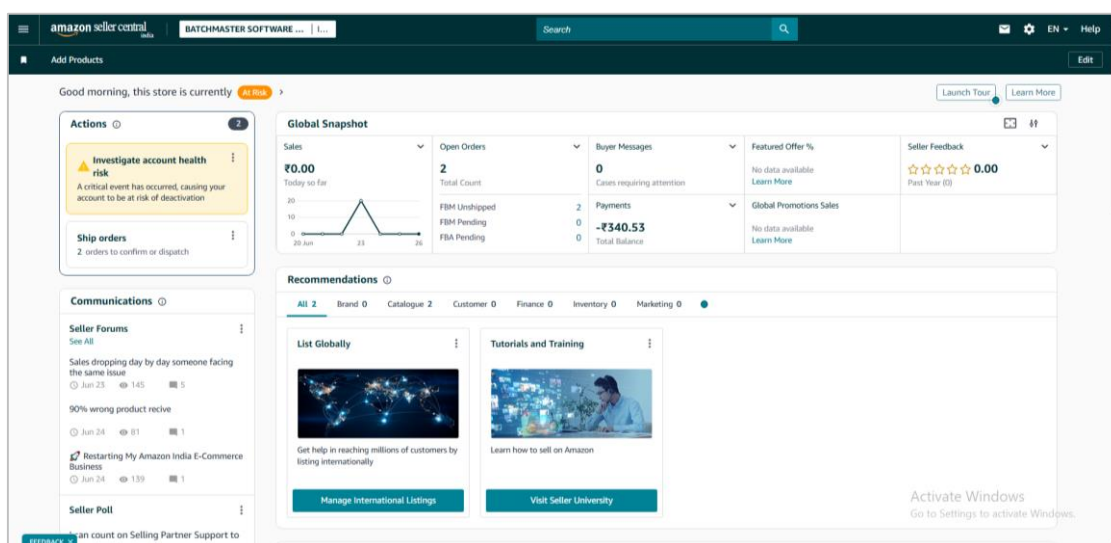
4. Enter the password *Email or mobile phone number*.



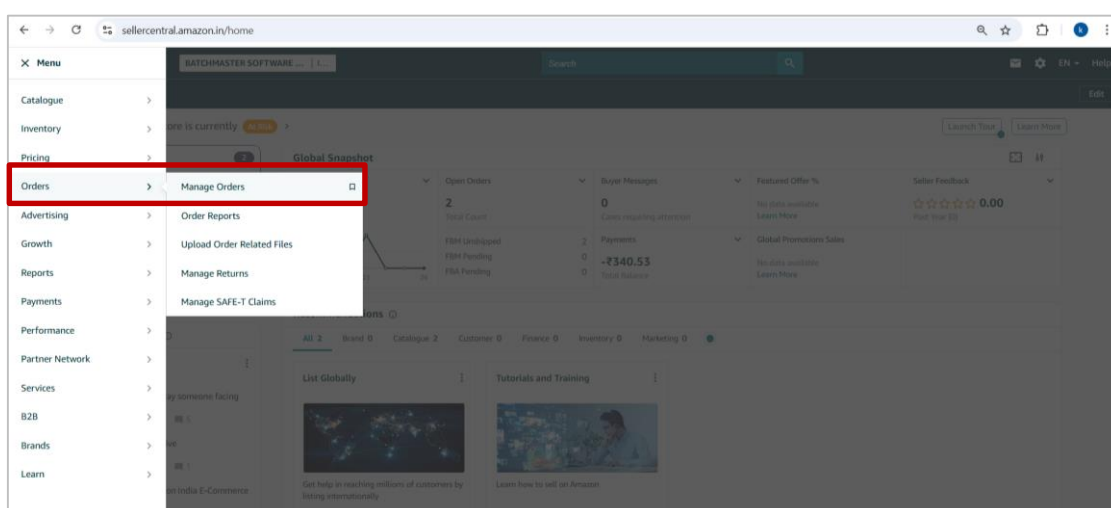
5. In the *Enter OTP:* field, enter the one time password as received on your registered mobile number.



6. The system displays Amazon Seller's Central landing page.



7. On the left pane, click the *Orders* → *Manager Orders*.



8. The Amazon Seller Central portal displays all its sales orders.



The screenshot shows the Amazon Seller Central 'Orders' page. The top navigation bar includes 'Seller fulfilled', 'Easy Ship', and 'Self Ship'. Below this, there are tabs for 'Pending', 'Unshipped', 'Cancelled', and 'Sent'. A 'Quick Filters' section allows filtering by 'Ship by today', 'Guaranteed Delivery unshipped', 'Business customer unshipped', 'Verge of Late Shipment', and 'Verge of Cancellation'. On the left, a 'Refine by' sidebar includes sections for 'Needs Attention', 'Ship by date', 'Order size', 'Shipping service', 'Payment method', and 'Order type'. The main area displays a table of orders. The first order is highlighted, showing details for 'Pencil Pouch for Kids' with a quantity of 1. The order status is 'Unshipped (U)' and the action is 'Schedule pickup'. The second order is also highlighted, showing details for 'Pencil Pouch for Kids' with a quantity of 1. The order status is 'Unshipped (U)' and the action is 'Schedule pickup'. The page shows 2 orders out of 2 total orders.

9. Click on the respective order. Here we have clicked on the *Sales Order 404-0384572-0898753*.

The screenshot shows the Amazon Seller Central 'Order details' page for Sales Order 404-0384572-0898753. The top navigation bar includes 'amazon seller central', 'BATCHMASTER SOFTWARE', and a search bar. A 'Late shipment' warning is displayed at the top. The 'Order details' section shows the Order ID: # 404-0384572-0898753, the Seller Order ID: #, and the status 'On Delivery'. The 'Order Summary' section shows the ship date as 'Wed, 25 Jun, 2025 IST', the delivery date as 'Tue, 1 Jul, 2025 IST', and the purchase date as 'Mon, 23 Jun, 2025, 4:13 pm IST'. The 'Ship to' section shows the contact buyer as 'deb' and the address as 'bachhara patna jaini near jugun tutorial Jatani, ODISHA 752050'. The 'Order contents' section shows a table with columns for Status, Image, Product name, More information, Quantity, Unit price, and Proceeds. The table contains one row for 'Pencil Pouch for Kids' with a quantity of 1 and a unit price of ₹10.00. The 'Sales proceeds' section shows the item total as ₹8.47, tax total as ₹1.53, and grand total as ₹10.00. The 'Seller notes' section shows a note for the buyer: 'deb has not left you feedback for this order yet'.

10. The same Sales Order i.e., *404-0384572-0898753* gets downloaded from the Amazon Seller Central to the BatchMaster Web. To view the downloaded sales order, move on to the *Sales Order Entry* screen in BatchMaster Web. The downloaded sales tax order number displays under the *Amazon SO No* field as shown below:



The system downloads Sales Order record(s) that are associated with the customer as specified at the *Default Customer* field. (Available on the *Module Setup* screen available under *Amazon Integration* section - *Common Setup* option for ensuring consistency in sales records.



In BatchMaster Web, you can also download the sales order(s) from Amazon Seller Central to the *Direct Invoice/Credit Memo* records based on the option as specified at the *Integration Route* field on the *Module Setup* screen (Available under the *Amazon Integration* section - *Common Setup* option). If you specify the *Integration Route* as *Direct Invoice*, the system auto-downloads the Amazon Seller Central – selected customer specific sales order(s) to the BatchMaster Web *Direct Invoice/Credit Memo* record.

11. Move on to the *Line Item* tab to view the sales order item with its various associated details.



Sales Order Entry

Order Entry

Line Item

Miscellaneous

Add Line

Insert Lines

Totals

Discount Total: 0.00Tax Total: 133Order Total: 10.00

Action	Seq No.	Line Type	Item Key	Description	Location	SO Unit	Qty Order	Price Unit	Base Price	Extension	Comments
	1	Inventory	TOH2	tom2	MAIN	KG	1.0000000	KG	8.470000	8.47	

Activate Windows
Go to Settings to activate Windows.

New

Copy

Save

Delete

Search

Close